Attachment 3

Verizon web pages
describing the Veriations FreedomSM service
for each of the six states in which
the bundle is presently being offered



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Products & Services

Customer Support

About Verizon

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Veriations Freedomsm

Estimated Minimum Monthly Charges \$54.95

Talk as much as you want --- it's unlimited.

Select Service Area

Your selected area is -- XXXX

Change your service area

Enjoy the freedom to call anytime, to anyone - across town, across the state or across the country There are no time restrictions or limits on who you can call. Plus five of our most popular calling services - and what's more you could save than \$240 a year. All in one great package

More Information

Compare All **Veriations Packages** Frequently Asked Questions View Other Verizon **Products & Services** Here's what you'll get with Veriations Freedom

- Unlimited direct-dialed long distance calling anytime, anywhere in the U.S. and to Canada
- Unlimited direct-dialed local and regional calling
- Unlimited use of Home Voice Mail, Caller ID, Call Waiting, Speed Dialing 8 and Three-Way Calling

And, you get discounted rates for international calls included at no extra charge! Or, you can sign up for International Choice for even more savings

Looking for more flexibility? Upgrade to Veriations Freedom Extrasm and receive unlimited local directory assistance and the freedom to choose from our most popular calling features like Call Intercept

It's all together for one price, on the single bill.

Not only will you have the freedom of unlimited calling for one low price, plus standard taxes and surcharges, you'll also see everything on one bill. So, there's just one check to write and one number to call for customer service

Exclusive Online Offer- Sign up online for Veriations Freedom between 3/21 and 6/17 and you'll receive a check equivalent to the Veriations Freedom monthly package rate after your third month of service. It's that simple

More Savings on Verizon Wireless and Verizon Online DSL

Get additional discounts when you add Verizon Online DSL or Verizon Wireless Sign up today and order Veriations Freedom as part of Veriations with DSL, Veriations with Wireless, or, if you want them both, Veriations All

Sign up and start talking today

Savings based on purchasing Veriations Freedom Package versus purchasing equivalent Verizon local and long distance services and features at individual, standard rates. Long distance savings comparison based on 350 minutes of monthly usage on Timeless Plan, regional toll savings based on approximately 300 minutes of monthly usage on Sensible MinuteTM plan. Savings vary by individual and by state. Cannot be combined with other discounts or promotions. You must select and retain Verizon as your local provider, and Verizon Long Distance for long distance service. Unlimited long distance for domestic direct-dialed calls and calls to Canada only Billing name and address must be the same for both of your Verizon accounts, all charges will appear on the same bill. Customers must be authorized to make account changes to all accounts. Universal Service Fee. taxes and other charges apply. Tariffs apply to some services. Available only to NY, MA, NJ, PA, VA & FL. residential customers. Not all services available in all areas or on all lines. Additional terms and conditions

Customers purchasing a Veriations Freedom and/or Veriations Freedom Extra package on-line during the promotional period, and paying for the package for three consecutive billing periods, will receive a check payable to Verizon equivalent to the Veriations Freedom/ Venations Freedom Extra monthly package rate for each package purchased. Customers may submit the check to Verizon as payment towards their Verizon. telephone bill. Each eligible customer is entitled to receive only one promotional check per qualifying line pursuant to this promotional offer. Offer valid for residential customers only. Purchase of a new Venations Freedom and/or Veriations Freedom Extra package must be completed on-line at verizon com/freedompromo by June 17, 2003

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Select Service Area

Your service area is NY

Change your service area

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Your service area is

Select Service Area

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Select Service Area Your service area is FL

Change your service area

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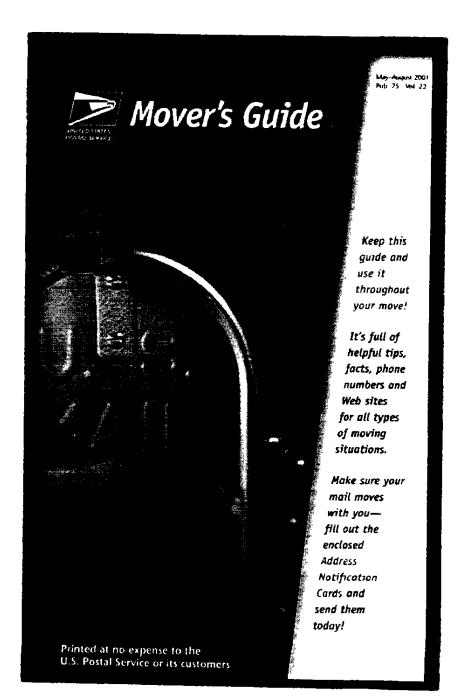


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Attachment 4

United States Postal Service
"Mover's Guide"
Identifying only BOCs as
Local Telephone Service Providers





Helpful Tips for an Easier Move

Valuable strategies for moving your stuff, your kids, your pets and yourself to your new home

Do your homework. Before you hire a moving company, the United States Department of Transportation recommends the following

- Get written estimates from at least three companies. Ask about the conditions of each estimate (for example, whether the final cost is guaranteed not to exceed the estimate by a certain amount)
- . Ask for each company's motor carrier number and call USDOT at 202-358-7000 to verify that they are properly registered and insured
- Ask your moving company for a copy of Your Mover's Rights and Responsibilities
- Visit the USDOT Web site www.fmcso.dot.gov/lactsligs/inoving.htm United States Department of Transportation

On moving day

- Accompany the driver as he or she inspects your items and fills out. your inventory. Make sure everything is on the truck before signing.
 - At your new home, compare the condition of your goods against the inventory and check for any missing items

Involve your kids

- Have your children pack and label a few boxes of their own, so they know their favorite stuff won't be left behind
 - Help your children learn about their new town. Visit your local library or bookstore to find books about the area you're moving to

How can you make moving fun for kids? Go to www.usps com/moversnet for ideas

Take care of your pet

- Pack a "pet moving kit" with food, medications, medical records and your vet's phone number
- Be sure your cat or dog is wearing an ID tag, in case he or she gets loose.
- If you're traveling a long distance, check ahead to see that your flights, accommodations and so on are pet friendly

Get tips on moving dogs, flsh, even snakes at www.usps.com/moversnet

How to stay connected when you move if possible, call your new local phone company a month before you move and ask for your new number. Here are some local phone service options:*

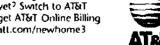
- . For moves to AL, FL, GA, KY, LA, MS, NC, SC and TN Call BellSouth at 1-877-340-7576
- . For moves to AZ, CO, IA, ID, MN, MT, ND, NE, NM, QR, SD, UT, WA and WY: Call directory assistance for the Qwest office in your new area
- . For moves to DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VA, VT and WV Call directory assistance for the Verizon office in your new area.
- For moves to other states, call directory assistance for the phone numbers of local phone companies in your new area Remember to check on local cellular companies, too

* Social provides may be different in some as as

How to stay connected with long distance when you move

- Once you know your new phone number, the next step is choosing. a long distance carrier. Your local phone company will not transfer your present long distance savings plan and other services (fike calling cards) automatically
- . You'll need to call the different carriers yourself to ensure the best rates, calling and savings plans, and uninterrupted service. This is a good opportunity to find out which carriers offer the best rates for your new location and long-distance needs.
- If you switch long-distance carriers, you may be charged a small, one-time fee—so be sure to ask your new carrier if they'll reimburse you or credit your new account.

Simplify your life with AT&T Online Billing for your Long Distance Service and get a \$25 gift certificate good at The Home Depot[®] Not an AT&T customer yet? Switch to AT&T Residential Long Distance Service and get AT&T Online Billing at the same time when you visit www att.com/newhome3



The Horse Depot" is not affiliated with AT&T The North Depot in a registered trademark of Homer TLC foo



